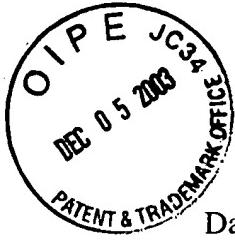


PATENT  
MFCP.69390

#8/B  
MM  
12-15-03



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

David A. Bishop and Paul B. Darcy ) Attorney Docket No. MFCP.69390  
Serial No.: 09/559,844 ) Group Art Unit: 2153  
Filing Date: April 26, 2000 ) Examiner Winters  
Title: SYSTEM AND METHOD FOR )  
REMOTE MANAGEMENT )

RECEIVED

DEC 08 2003

AMENDMENT UNDER 37 C.F.R. §1.111 Technology Center 2100

Mail Stop Non-Fee Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed September 8, 2003, please amend the above-identified application as follows:

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks** begin on page 7 of this paper.